



FREETAILING Retail Application Functional Specifications Schedule B

Point Of Sale Terminal Specifications

- Full Video Display Interface
- Web-Centric Browser Based application access
- QWERTY Keyboard Support
- Programmable keyboard/Terminal Support
- 7X28 Touch Screen Menu Interface
- 7x28 Suspend/Recall
- Modular configuration/distribution of POS peripherals
- Customizable peripherals devices/terminals (keyboards, screens, scanners)
- Flexible interface capabilities for receipt printers (impact, thermal etc.)
- Ability to swap peripherals without re-booting system
- Windows operating system and application support at POS terminal
- Supports e-mail at POS Terminal
- RT7 to Microsoft XL data transfer on POS terminal
- TCP/IP remote support, training and maintenance
- All front-line POS functionality runs independent of mouse or pointing device
- Parameter driven functionality throughout application
- Ability to exclude sales productivity reporting on peripheral lanes
- Local database not required
- Resident Applications not required
- Unique parameter access to database (employee, customer, sales history)

Point Of Sale Security Features

- Full tracking of store open/close requiring appropriate security levels
- Full Offline mission critical operation in the event of network connection failure
- Multiple Bandwidths operating mode (56K, ISDN, DSL, CABLE, etc.)
- Full Data capture in the event of network connection failure
- Automatic Data Synchronization upon network re-connection
- Validates store open/closed status during clock in/out entry
- Access restricted during store closed setting
- All system access including POS or back office requires associate entry, password verification and security level auditing
- Clock in/out tracking
- Assigned Employee Number required
- Assigned Operator ID required
- Validates Employee clock in status before system access is granted
- Parameter setting for length of password and lapse time before forced changing of password

- Passwords display as '*****' for operator number, password, supervisor number
- Associate tracking via unique employee number, validated against global database on entry at all points
- Local re-settable passwords
- Ability to specify security levels by operator
- Ability to specify overrides by operator security level
- Back office operators view menus according to security level
- Option to open drawer by tender type
- Option to open drawer by transaction type
- Option to prohibit zero price retail on item file
- Option to specify a % off discount on item sale
- Option to specify a % off discount on transaction
- Maximum tender amount/change due limits
- Ability to set security level for item/transaction/employee discounts
- Ability to define the print signature lines on receipt by transaction type
- Option for validation on selected negative entries (voids, coupons etc.)
- Option for validation on selected negative transactions
- Negative entry print journal
- Remote lane monitoring from back office or another location
- Able to view/print all monitored transactions
- Video surveillance interface
- Remote video surveillance monitoring

Store Opening/Closing Procedures

- Prompt to control system date on master controller
- Broadcast date to network based on controller confirmation
- Audible/visual warning if register date differs from system date
- Automatic assumption of time based on OS system time
- Multiple opening for a single business day
- Full associate tracking on who opened register
- Prompt operator to confirm opening balance as defined at previous close (float)
- Ability to modify the pre-defined balance amount if required
- Record and capture float at close for till accounting and safe balancing
- Displays daily, weekly, monthly and seasonal actual sales
- Displays multiple years actual sales in various reports
- On line employee clock in and clock out
- Restrict cashier sign-in if employee not clocked into system
- Restrict close of business with suspended transactions
- Allow void of all suspended transactions at once before closing
- Allow full on-line cashier balancing (blind) abilities
- Calculate over/shorts and issue appropriate messages
- Allows recounts for over/short
- Automatic printing of selected closing reports
- Auto generation of transactions log and initiation of closing batch processes

Point of Sale Transaction Set

- Supports unlimited items/orders/catering
- Supports multiple transaction types within one transaction interface set
- Ability to sell non coded items of merchandise (NIF)
- Ability to sell sale items with normal sale items
- Ability to restrict the mix of transaction types in one (I.e. Layaway/ Special order)
- User definable "drill down" criteria for item inquiry
- Price check of scanned or keyed UPC/PLU
- Ability to accept item without re-scan on price check
- Supports cashier number sign-in (drawer accountability)
- Home office defined option to require capture of sales associate
- Supports combinations cashier/sales associate number sign-in
- Ability to optionally allow/prohibit multiple sales associate number within a transaction
- Automatic default to sale transaction type unless otherwise indicated
- Supports automatic sign off of cashier at end of transaction
- Supports automatic sign off of associate at end of transaction
- Assumes each entry is a return once return mode initiated
- Support for straight refund/exchange
- Automatically calculates change due or balance due on net transaction amount
- Prompts for original tender type for print field on straight exchanges (net 0 total)
- Option to refund item at original or current price
- Enforces entry of original transaction detail (store number/transaction number, orig. associate number, amount etc...)
- Enforces entry of customer information (name, address, phone)
- Customer information prints on receipt
- Allows full functionality as defined in transaction type database
- Returned merchandise returned to inventory
- Merchandise returns net department sales and other user defined categories
- Issues multi part receipt with signature lines for store, customer and/or head office as required
- Supports return lookup/confirmation against original sale in a central database
- Option to require authorization to complete return
- Option to print receipt with refund signature line
- Option to prompt for reason code Supports recording of item(s) sale, tendering when product not in inventory
- Full capture of customer information by line item
- Full print of customer information on receipt by line item
- Apply tax routines where delivered not where purchased
- Raw Materials and Recipe Control and Recall

Point of Sale Transaction Set – Continued

- Scanned or keyed SKU code entry
- Support for scanned or keyed short SKU key entry
- Scanned or keyed entry requires no further input
- System automatically displays current selling price of item (promo if applicable)
- Supports ability to track and record "You Saved" based on MSR and current or net unit price on transaction

- Ability to sell non mdse. items either by SKU entry or by menu selection
- Ability to prompt price on non mdse. entry based on parameter setting in non mdse. definition file (NIF)
- Option to enforce qty entry on specific items
- Option to restrict qty entry on specific items
- Supports buy one get one promotional or group pricing
- Supports set-up of pre-set % off amount
- Supports cashier entry of % off amount
- Automatic prompt for up-sell or related accessories
- Support for open qty for open pricing (i.e. 5 for 12.00, 4 for 16.00)
- Price rounding on open Qty pricing based on original unit price
- Receipt prints customer savings on promotions

Split package pricing entry:

- Via direct department
- Via numbered department
- Via UPC, PLU or SKU on item file
- Price rounding on split pkg. item sales
- Support Gift with purchase

Not on file items:

- Audible beep or error message for not in file items scanned and or keyed
- Operator must acknowledge and clear not on file error to continue scanning
- Support for "dummy" SKU/dept for not in file items (qualified SKU)
- Automatic prompt for operator to key item price to capture movement & sell item
- Not on file items logged to journal file
- Not on file items notification sent to home office
- Numbered department entry (open dept key)

Point of Sale Transaction Set – Continued

Item/promotional discount support:

- Automatic display of promotional pricing from PLU file (logged and printed as discount on customer receipt)
- Ability to apply a \$ discount to an item
- Ability to apply a coupon discount to an item
- Ability to apply a % discount to an item
- Allow % discount up to 3 decimal points, e.g. 12.362 for tax free promotion
- Print net price for item and itemize discounts on receipt
- Restrict item discount on an item sale
- Restrict item discount to employee sale only
- Support reason code selection for item discount(s)

Transaction discount support:(global discount)

- Dollar discount on order
- Coupon discount on order
- Percent discount on order

- Allow discount up to 2 decimal points, e.g. 12.36 for GST free promotion
- Print net price for transaction and itemize discounts on receipt
- Support reason code selection for transaction discount(s)
- Able to exempt one or more line items in an order from the transaction discount
- Able to automatically exempt non-mdse. items from the transaction discount
- Supports prorating transaction discount across each line item entry

Coupon discounts, by item or transaction:

- Ability to scan coupon for discount identification tracking
- Keyed PLU for manufacture or store coupons
- Ability to accept electronic coupons
- Tender coupons
- Store coupons
- Net dept sales on store coupon
- Support for double/triple coupons

Point of Sale Transaction Set – Continued

Employee discount support:

- Restricted to one employee number per sale
- Prompt for entry of employee number
- Prompt for entry of employee home store
- Support for variable discount at each line item level
- Employee discounts at item level
- Restrict employee discount on item with promotional discount
- Print employee discount number on receipt for discounted items and/or transaction
- Ability to support Holt Renfrew specific check digit routine on employee discount #
- Employee discount processed as a tender

Alternate price/Qty/tax by line item:

- Support for entry of price override retail on item sale
- Support for entry of price override quantity on item sale
- Support for entry of price override taxes on item sale
- Alternate price reason codes

Tax handling:

- Supports PST & GST (TAX 1 or TAX 2) optional UDF Tax 3
- Supports user defined tax calculation methods
- Exempting PST and/or GST on an order with a single key sequence
- Option to prompt for tax exempt ID number
- Print tax exempt number on receipt & journal
- Option to identify tax exempt ID type
- Print signature line on customer receipt
- Report total PST, GST exemptions on sales readings
- Support reason code selection for item or transaction tax exemptions
- Support line item entry explanation for out of provincial tax override

- Issue store & customer receipts with required signature lines to exemption

Point of Sale Transaction Set – Continued

Correcting entries:

- Item correct last item entry
- Ability to scroll within the transaction to void an item
- Support for void reason Code entry
- Voided lines recorded on Electronic Journal (keystroke capture)
- Voided items omitted from customer receipt print
- Receipt for post-void prints signature line
- Ability to utilize backspace key to clear input field

Correcting tenders:

- Restrict correction of tenders based on parameter setting by tender type
- All post tender corrections print on customer receipt

Transaction cancel/void:

- Reverses accountability, sales, movement, inventory
- Support for transaction cancel/void reason code entry
- Receipt identifies transaction as cancelled
- Restrict transaction cancel after partial tender entry based on parameter setting by tender type
- Multiple suspended transactions/lane
- Resume orders via transaction number or scrolling at any terminal
- Prohibit day close with suspended orders
- Auto deletion of suspends on store close
- Record abandoned/voided suspends as part of close prints
- Alert of suspended orders at sign off
- Able to transfer suspended orders to new operator
- Order credited to original sales associate when resumed & completed
- Printing of two receipts on suspended order
- Able to resume suspended orders at another lane
- Able to resume suspended orders at back office
- Account for transactions in regular sequence and suspended transactions without resulting in missing transaction numbers

Tendering:

- User friendly initiation of tender functions
- Display of available tender options by transaction type
- User definable error/bank response codes to minimize customer impact
- Ability to add items to transaction prior to tender entry
- Ability to restrict access to item addition post tendering (force cancellation of tenders first)
- Ability to capture original MOP for print purposes on an even exchange

Point of Sale Transaction Set – Continued

Receipt Generation:

- Post print functionality
- Clean print capable
- Multiple receipt print abilities

Post Void Transaction:

- Restrict post void to same day transactions
- Support for post void reason codes
- Prompt for original transaction receipt info (store number, transaction number etc...)
- Print original transaction detail on post void receipt
- Create new transaction number for post void transaction
- Print signature line on post void receipt
- Print post void reason code
- Receipt identifies transaction as post voided

Printing duplicate receipt:

- Supports duplicate receipt printing for designated transaction types
- Automatically prompt reprint receipt from last transaction (allow operator override if required)
- Prompt for transaction number to be reprinted
- Access to customer receipt history from any point in the enterprise (store, web, Kiosk)
- Scroll transactions and reprint a receipt for any transaction
- Reprint customer and merchant receipt for credit/debit transactions
- Reprinting of receipts security driven/password required.
- Restrict duplicate receipt printing to within the business date
- Generate duplicate "gift" receipt for customer
- Select single, multiple or all items from a previous transaction as "gifts" for receipt printing
- Optional printing of original price paid or SKU information only.
- Original price is encoded or bar coded
- Original tender identified on gift receipt
- Ability to flag items as requiring gift receipt during sale
- Ability to print gift receipt post sale
- Ability to restrict one print of a gift receipt per item

Tender Media Options

- Support for unlimited user definable tender types
- Support for multiple tenders within a transaction (max out no less than 15)
- Unrestricted order of entry for multiple tenders within a transaction
- Include standard tenders (cash, cheque, traveller's cheque, misc.)
- Ability to define each tender as bankable, integrated or accountable

- Ability to apply more than one of the same tender type in a transaction
- Ability to restrict tenders accepted by transaction type
- Ability to restrict cash drawer opening by tender type
- Ability to specify maximum tender/change due values by tender and transaction type
- Ability to restrict tendering during itemization
- Tender Proprietary Loyalty/Gift/Stored Value Card

Tender validation:

- Option for validation on selected tenders (chq, misc.)
- Variable validation criteria by tender type

Change due:

- Tender/change due print on journal
- Ability to specify change due eligibility by tender

Account validation:

- Option for account entry on selected tenders (chq, charge)
- Validation of check digit routine on all manually keyed credit and employee cards account Numbers
- Bad/declined account message & reason code displayed
- User definable text messages for bad/declined accounts

Charge posting:

- Support for charge account posting
- User definable bank disclaimer by charge type
- Receipt for charge transaction prints signature line

Tender/transaction fees:

- Support for NSF cheque fee
- Support for layaway fee
- For bankable tenders, does your system support the following requirements?

Tender Media Options Continued

Canadian/home funds:

- Ability to order change/media supplies on-line from a terminal to a manager station
- Ability to record bank deposits into system

Foreign currency:

- Ability to download foreign exchange rates to a store, group of stores or chain wide
- Ability to set exchange rate by foreign currency type
- Foreign currency convert to Canadian & change due in Canadian
- Tracks foreign face value vs. exchange value separately
- Default foreign currencies = US, CDN, User Definable

Foreign traveller's cheques:

- Follow same exchange and limitations as foreign currency
- Prompt for validation of tender
- Support for private label cards, JCB/Diner etc cards
- Validate specific check digit routine on discount cards
- Restriction of tender order (Employee discount 1st)
- Ability to perform remote lookups on employee discount number for validity
- Ability to lookup calculate the discount percentage by item based on business rules
- Supports multi discount %'s in one transaction

Mall gift certificates-redemption:

- Prompt for certificate number and amount
- Prompt for validation of certificate

Supports saleable media accountability/inventory tracking (GC's):

- Supports operator or lane accountability for saleable media (gift certificates and or Gift Cards See Attached Schedule A)
- Centralized G/C table validation to prevent duplicate redemption
- Remote lookup of centralized gift certificate ledger to drive validity and dollar value

Credit note

- Supports credit note redemption and validation to prevent duplicate redemption
- Support sales receipt as Credit note
- Remote lookup of centralized credit note ledger to drive validity and dollar values
- Parameter setting for reissue of Credit note over specified \$ amount on redemption of Credit Note

Receipt and Journal Options

- Programmable header messages
- Programmable trailer messages
- Programmable "store policy" message after tender detail
- Trailer message includes date/time, sequential trans number
- Cashier number, Sales Person number and or Name, GST number, lane number
- Ability to turn on/off printing of employee names on receipt
- Programmable validation messages by function/tender
- Prints selective itemizers (tax, discount, charge flags)
- Parameter for printing signature lines for various transaction type - number of lines and by-line (e.g. mgr.'s signature, customer's signature)
- Programmable fonts on receipt header/validation (BOLD)
- 30 character POS descriptor or more
- System maintained Electronic Journal
- Electronic journal captures keystrokes not clean print (can see if items were corrected)
- Recall by date, time, lane, operator, transaction number function
- Recall cash office entries by function, date, time, operator
- Reprint full day ability
- Reprint by transaction ability (including full CLEAN detail)
- Reprint transaction including keystroke log

- Recording of order in process at time of power outage/loss (even if logged as void)
- On Screen Receipt captures keystrokes
- All reprints security driven and clearly identified as REPRINT
- Same day reprints to receipt printer
- Previous period reprints to report printer only
- Support Marketing information on Receipt, Signature Capture

Balancing and Reporting

- Non-resettable gross totals for all balancing periods
- Restricted access to reset totals at application level
- Support for up to unlimited operator numbers
- Supports cashier balancing
- Option for lane balancing
- Option for daily or weekly balancing of cashiers
- Delayed balancing for cashiers
- Support balancing/reporting
- Front end balancing integrated
- Support for disbursements/receipts
- Support for user defined accounts for disbursements/ receipts
- Support for mid day deposits
- Support for mid day receipts
- Support for petty cash in/out
- Audit controls at store & employee level for misc. negative entries
- Mark-downs/discounts
- Promotions (\$ off, % off)
- Voids
- Transaction cancel
- Returns
- Coupons
- Tax exemptions
- Tax returns
- Exchanges
- End of day readings report starting & ending sequence number for transaction control
- Multiple reporting periods for sales (WTD/MTD/YTD)
- Daily, weekly, hourly reporting periods for item movement
- User customizable report layouts
- Store accounting reports
- Daily cash and sales report
- Itemized store expenses/payouts
- Deposit/receipt reports
- Store over/short report
- G/C report
- Petty cash analysis
- Receipt reports
- Tax exemption reports
- Return analysis report
- Cashier and lane balancing/reporting
- Full cashier sales & accountability reporting

Balancing and Reporting Continued

- Reports cashier sales by dept and dept/class
- Flash reporting of on-hand tender/media by operator
- Reports tender/media accountability in units & \$ by operator
- Tender reports daily or by tender type by operator
- Lane sales & accountability
- Flash reporting of on-hand tender/media by lane
- Reports tender/media accountability in units & \$ by lane
- Tender reports daily or by tender type by lane

Employee reports:

- Sales analysis by employee
- Mark-down control
- Returns
- No sales
- Productivity summary
- Sales by hour - week to date, lane analysis, cashier analysis
- Multiple sales analysis
- Department reporting
- Flash reporting by dept
- Customer count/dept
- Item count/dept, Item count/group
- Dept class by top or bottom amount or quantity
- Other revenue/non revenue dept sales report
- Productivity & statistics reporting:
- Full sales & productivity reporting for cashier, store, terminal, dept
- Customer count
- Average order (\$ and # of items)
- Department ratio's (% sales by dept)
- Average item price
- Ratios for negative entries (voids, returns, exchanges etc..)
- Cashier/lane productivity (manned time, active time, idle time, tender time etc..)
- Hourly reporting:
- Full hourly sales reporting
- User definable hourly reporting periods
- Hourly sales/dept by SKU
- Sales history reporting
- Week to date sales
- Month to date sales
- Season to date sales

Balancing and Reporting Continued

Inventory reporting:

- Full item movement/inventory reporting
- Sales by item

- Sales by vendor
- Top sellers by amount or quantity
- Bottom sellers by amount or quantity
- Item sales by dept. class
- Non-serialized sales report
- Receipt reports
- Shipping reports
- Inventory movement reports

Customer reports:

- Customer sales analysis by amount, by customer, by quantity
- Customer address lists
- Customer purchase detail - by amt, by customer, by quantity

Automated back office functions:

- Programmable job streams/control strings
- Job streams run in background
- Unattended report generation
- Unattended system backups
- Automated daily/weekly open/close functions
- Automated movement resets
- On-line cash deposit form transmitted to Head office
- Forecasting information and statistics

Payouts

- Support for user definable store expenses (OUT)
- Support for user definable store repayments (IN)
- Prompt for entry of account code to process store expense/ pay out transaction (pull from menu)
- Security accessible feature
- Store readings report separate totals per store expense/pay out type
- Prompt operator to enter net amount per store expense/pay out type
- Prompt operator to enter GST amount per store expense/pay out type
- Optional validation prompt per store expense/pay out type
- Receipt/Journal itemize store expense/pay out transaction details

Offline System Features

- Full data retention and management without localized applications
- Unattended/automated switchover from master controller to satellite
- Uninterrupted scanning during master to satellite switchover
- No loss of transactions in process when switching to offline
- No impact to integrated debit/credit when satellite becomes master
- No performance degradation when scanning offline
- Full audit trail of offline sales & accountability until master restored

- Full logging of cashier accountability until master restored
- Full logging of dept, terminal, store, hourly sales until Master restored
- Full item movement capture until master restored
- Full UPC/PLU/SKU scanning (i.e.. Entire item file available)
- Application manages task execution priorities when offline
- Full negative cheque/charge account validation
- Full audit trail of offline sales & accountability
- Employee file accessible at all lanes when offline
- Support for entry/exit to training mode offline
- Support for programmed overrides
- Unattended/automated resume from satellite to master
- Uninterrupted scanning during satellite to master switchover
- Automated uploading of offline data from satellite to master
- Automated synchronization of master/satellite data files at time of recovery
- Ability to verify master/satellite file synchronization (i.e.. Check sum's)
- Automated uploading of offline data to master

Layaway – Special Order Sales – Catering

- Optional system generated layaway number
- Allows multiple items in a layaway order
- Option to restrict non-mdse. layaway entries in layaway sale
- Enforce entry of a customer ID
- Option to add customer to master db if not in file
- Support for normal transaction processing once in layaway sale (item entry, discounts, corrections, etc...)
- Option to charge a specified layaway fee
- Relieve inventory (finalize sale) at time of layaway initiation

Special/Catering order sales

- Ability to sell mdse. that is not in stock and capture full customer information
 - Ability to send order for the merchandise to the buying office allowing full cyclical tracking
 - Relieve inventory at time of delivery and customer pick up
 - Ability to capture either a deposit or full payment on the order
 - Able to specify minimum layaway deposit amount
 - Option to enforce payment of minimum deposit
 - Option to override system calculated deposit
 - Option to allow \$0 deposit with authorization
 - Able to define non refundable deposit % or \$
 - Option to enforce retention of non refundable deposit on cancellation
 - Accept all valid tenders for deposit
 - Accept employee discount as valid tender
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- Recall a layaway/special order by layaway number
 - Recall a layaway/special order by customer number
 - Confirm a match of layaway/special order sale to transaction or customer number
 - Recall history (balance due, items in layaway, items picked up etc...)
 - Reprint layaway/special order receipt with full history

- Support for layaway payment at non home store

Layaway/special order returns

- Recall a layaway/special order by layaway number
- Recall a layaway/special order by customer number
- Confirm a match of layaway/special order sale to transaction or customer number
- Able to cancel one, multiple or all items in an order without having to key full details
- Confirm cancellation of item/order
- Support for return reason code entry
- Ability to send cancel of order to the buying office
- Automatic calculation of deposit refund entitlement
- Automatic calculation of non refundable deposit amount

Layaway – Special Order Sales Continued

Allowances and mark-downs

- Save & update the layaway/special order with discount amount
- Issue credit to customer if allowance reduces balance due < \$0
- Unclaimed layaways/special orders
- Identify sales where elapsed time has expired
- Default reason code to "unclaimed"

Reclaimed deposits/payments:

- Able to process refund of deposit & payments on a layaway/ special order designated as unclaimed
- Ability to notify receiving store of transfer of layaway
- Ability to transfer "balance due" to receiving store
- Layaway/special order item pick up
- Ability to pick up one or more items on the layaway
- Ensure payments to date cover items being picked up and maintains minimum deposit amount
- Item cancellation on a layaway order
- Option to cancel all or part of a layaway/special order
- Able to process refund of deposit & payments to date
- Automatically retains non refundable portion as set in parameter
- Item addition to a layaway order
- Ability to send order for the merchandise to the buying office allowing full cyclical tracking of addition
- Able to adjust minimum deposit required after adding items to layaway/special order
- Able to adjust non refundable deposit amount after adding items to layaway/special order (if applicable)

receipt/report

- Able to generate 3 part copy with required signature lines
- Able to print default multi line disclaimer
- Able to print default deposit policy message
- Option to define a layaway pickup date parameter

- Option to print final pickup date on customer receipt

Inventory – Store Level

- Options to confirm received as shipped without entering any detail (Box level)
- Option to confirm receipts at detail level
- Ability to query all outstanding shipments to be confirmed by the receiving stores
- Ability to view all confirmed shipments
- Ability for HO users to make corrections for all over/short
- Ability to load electronic document (PO) to receiving store to receive against
- The ability to add a receiving into the system
- Post receipt matching capabilities

Drop and direct ships:

- Ability to receive drop shipments (add receipt)
- Ability to receive direct shipments (PO created by HO)
- Ability to send merchandise to other stores
- Ability to send merchandise back to the warehouse (RTV)
- Ability to query all outstanding shipments for the receiving store
- Exception base confirmation where only over/short are entered for each shipment
- Options to confirm received as shipped without entering any detail (box level)
- Option to confirm receipts at detail level
- Ability to view all confirmed shipments (query by date and by store #)
- Ability for HO users to make correction for all over/short
- Ability to generate and send electronic document to the receiving store for confirmation
- Ability to load "Intransit" notification to stores (both WHSE Shipped and S2S)
- Ability to communication HO Initiated recall or consolidation for action
- Ability to communicate HO initiated call for cycle count
- Ability to send alert messages to HO users for all stores delinquent in performing HO Initiated items

Ability to print new tickets:

- For merchandise received without or incorrectly ticketed by single unit
- Ability to load file from HO for re-ticketing prints
- Ability to flag item as damaged at time of receipt
- Item received as damaged not put in store's inventory
- Ability to write off damaged merchandise and reduce on hand inventory
- Ability to query inventory on-hand for all nearby stores from Central Home Office location
- Nearby location are predefined by HO users
- Contact information (address, phone number) for nearby stores
- Inventory on hand real time
- Ability to flag Warning if numbers displayed are not real-time i.e.. frozen for cycle count
- Ability to request transfer from nearby store with full cyclical confirmations
- Ability to request ship to customer transfer
- Ability to display in transit counts as well as on hand and differentiate between them

Inventory – Store Level Continued

Price look up :

- Ability to lookup a SKU by SKU#, by department/class or by SKU description
- Ability to display regular, promo and compare at prices
- Stores must be able to check the PLU file version # at any time
- Store level detection and warning of old version of PLU file (failed attempt, version sequence incorrect)

File maintenance:

- Minimum 100,000 item records on file
- Raw Materials and Selling SKU Set up
- Full Recipe Control and Cost of Goods Allocation (Yield Base Reporting)
- Accepts host download of scan file updates
- Supports price verification devices (Batch/RF/Spread Spectrum)
- Receive host price change files while live scanning
- Apply host maintenance files while live scanning
- Ability to print inventory count work sheet (I.e. selling floor, stockroom, etc...)
- Store must be able to view its own outstanding cycle count online
- Discrepancy reporting for each cycle count
- Ability to order office supplies and consumables on line
- Communication of order to HO

Human Resources – Store Level

- Ability to validate employee status (active)
- Ability to set employee security status either by group or individual store or register
- Ability to maintain on-line employee information
- Ability to access COMPANY WIDE Employee database for discount validation
- Ability to track employee purchases to database for centralized employee discount reporting
- Anonymous or encoded retention of employee information

CRM – Store Level – See Schedule A for additional information

- Preferred client incentive program
- Issuing of stored value cards and tracking of their redemption
- Issuing of gift card and tracking of their redemption
- Interface to Holts customer database for current status
- Issue interactive messaging for the cashier
- Allow for customer's "points" status to be printed on their receipts
- Capture customer info at POS

- For local database and in house sales tracking
- Web based customer sign up ability
- Centralized database for client lookup at store
- Ability to capture a customer by using phone#, Credit # or Debit Card # or postal code
- Ability to query customer purchases history at store level